

23<sup>rd</sup> April 2010

Mr Chetan Parikh  
Dhruv Counseling Services  
5, A-1, Arjun Tower  
Shivranjani Char Rasta, Satellite  
Ahmedabad – 15  
INDIA

Dear Chetanbhai,

We wish to formally thank you for excellent services provided by Dhruv Counseling Services in recruitment of Chief Executive Officer for our company.

This is the first time we had dealt with a recruitment agency in India and we were pleasantly surprised with the level of service afforded by your organization.

In our planning we had taken that it would take about 6 months to recruit a CEO from India , but you managed to reduce this to two months due to the following reasons:

- a) You have a good database of people looking for various positions.
- b) Your response time is excellent.
- c) You were able to arrange interviews at a short time.
- d) Your back office staff is excellent.
- e) You understood our issues very fast.
- f) Billing was secondary.

Again thank you very much for good service and we shall certainly use your agency for recruitment and related services.

Yours sincerely,

  
CD SHAH